



Public Private Partnership in Malaysia: The Differences in Perceptions on the Criticality of Risk Factors and Allocation of Risks between the Private and Public Sectors

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ABSTRACT

Public private partnership (PPP) was introduced in Malaysia in the 1980s. Malaysian government used this tool for the provision of infrastructure and public services efficiently. However, a few PPP arrangements are under-achieved due to problems in risk identification and management. Therefore, this paper aims to rank risk factors based on criticality. Apart from ranking of risks, this paper provides preferred allocation of critical risk factors. In addition, this study aims to assess the difference of perceptions about the criticality of the risks between contracting parties. First, a few interviews were conducted to screen the risk factors provided in literature and then a set of questionnaires was served upon both private and public sector for the ranking and allocation of risks. To rank risks, a matrix was provided to the respondents and the percentage method was used to allocate the risks. The results of study suggest that 31 out of 44 risk factors are critical and out them 5 critical risk factors should preferably be allocated to private sector. However, a significant difference in perceptions of private and public sector about critically of risks has been identified. The results conclude that the construction and operation stages are critical and for the success of PPP projects both public and private sectors have to improve risk communication to avoid the difference in perception about criticalities of risks.

Keywords: Public Private Partnership, Infrastructure, Risk Factors, Policymakers and Private Sectors

JEL Classifications: D81, G32, L33

1. INTRODUCTION

The provision of infrastructure is the prime responsibility of a government but these days governments are finding it difficult to meet infrastructure requirements due to budgetary pressure. However, economic growth is correlated with infrastructure development (Takim and Akintoye, 2002). In order to cope with this situation governments are seeking involvement of the private sector in different forms and one of them is public private partnership (PPP). PPP project is a long-term contract that involves public sector party and private sector party to build a facility, however, private sector design, finance, construct and operate the project but ownership remains with public sector or revert to public sector party after certain time (Yescombe, 2011). Governments adopt PPP for better value for money and to share risks in delivering public services (Li et al., 2005).

The base of private sector involvement in infrastructure development was set by “Malaysia incorporated policy” in 1981 followed by “privatization policy” established in 1983. Government of Malaysia invites private sector in public projects to meet growing demand of infrastructure and as strategy to save money for other public services (Ismail et al., 2012). Since 1983, Government of Malaysia launched 500 projects with the assistance of private sector under PPP arrangements and saved capital expenditure of RM 161 billion (UKAS, NA).

However, Markom and Ali (2012) postulated three reasons for the underachievement of the light rail transit (LRT) projects. First, they had not achieved the projected cash flows due to lower number of actual passengers. Second, budgeted high construction cost led to high percentage of debt and the third was the lack of parking facilities at LRT stations. All these problems have been

associated with risks of demand, financial viability, cost of debt and technical design which were not properly hedged in LRT projects in Malaysia. Similarly, the Malaysian highway projects Kulim-Butterworth highway and Guthrie corridor expressway faced problems because of bad identification and allocation of risks (Markom et al., 2012). Beh (2010) also claimed that the issues of underperformance and underachievement for Malaysian PPP arrangements are highly related to poorly managed risks by any of the contracting party, inadequate framework, control system and accountability system. All these problems highlight two major questions. What are the critical risks for PPP projects in Malaysia and which contracting party should bear those critical risks?

However, there is dearth of literature concerning the risks preferences for PPP projects in Malaysia. Although Li et al. (2005) and Hwang et al. (2013) have postulated the critical risks for PPP projects in UK and Singapore respectively but those results are not applicable for Malaysian PPP projects. The main reason for non-application of those results is diversity of Malaysian PPP projects. Li et al. (2005) have selected some construction projects for his study in UK and the same as Hwang et al. (2013) have selected some build operate transfer (BOT) projects in Singapore. However, in Malaysia, many types of PPP projects have been implemented like build lease maintain and transfer (BLMT), BOOT, build own operate (BOO), land transfer and BOT. In different parts of the world, risks have been ranked but some researchers either consider one type of PPP or take PPP as overall for risk identification. This study aims to consider the all types of PPP projects in Malaysia.

In Malaysian PPP projects, the problem of trust and coordination deficit also exists. For the success of the PPP projects, performance of both public and private sector and coordination of both are essential factors (Rahman et al., 2014). According to Soomro and Zhang (2013), in PPP projects neither public nor private sector cause problems to each other but their actions towards hedging a risk does cause problems and this happens due to their difference in perception about the criticality of the risks. As all contracting parties in PPP have different roles (Ismail, 2013) and different risks may pose different meanings to different people or even one risk may mean differently to one person at different stage of project. Therefore, it is very important to know the difference of perception between contracting parties about risks (Akintoye et al., 2003). This gives another dimension to the current study to ascertain the difference in perception of special purpose vehicle (SPV)/private sector and public sector about the criticality of the risks.

2. LITERATURE REVIEW

2.1. Risk

Edwards and Bowen (2003) quoted Royal Society report and defined risk as “the probability that a particular adverse event occurs during a stated period of time.” This definition draws the attention of all practitioners as it highlights the risk elements: “Chances of occurrence,” “unfavorable impact” and “duration of exposure to risk.” Traditionally, Li et al. (2005) and Hwang et al. (2013) claimed the risk as “uncertain event which can impact the success.” Therefore, normally risk has been measured by its

“impact” and “chance of occurrence.” ISO 31000 defines risk as uncertainty that affects the objectives (ISO, 2009).

2.2. Risks in PPP Projects

Edwards et al. (2003) concluded that in PPP projects, risk depends on decision making process of all stakeholders, however, perception and impact of these risks vary from stakeholder to stakeholder and project to project. Hwang et al. (2013), Ke et al. (2010), Li et al. (2005) identified different risks for PPP projects. The Table 1 shows all the identified risks for PPP projects in different regions. The Table 1 shows that most of the risks have been explored for BOT projects and for infrastructure projects, however, in Malaysia other types of PPP have been practiced widely in almost all sectors including health and education (Ukas, NA).

2.3. Risk Perception

Akintoye et al. (2003) suggested that the meaning of risks varies from practitioner to practitioner indicating that difference in risk perception is natural. Likewise, Demirag et al. (2010) also postulated that in UK PPP projects, for different stakeholders different risks are important. For example, for public sector most important risks is contractor failure and demand risk, for financier the insolvency of debtor and for contractor design risk is important (Fischer et al., 2010). This diversity of risk perception affects the risk assessment process in PPP projects (Demirag et al., 2010) so difference in risk perceptions should be identified and solved by stockholders through risk communication. The current research aims to highlight the differences in perception about the criticality of risks.

3. METHODOLOGY

This study adopts a set of questionnaire by Li et al. (2005) and Hwang et al. (2013). However, some interviews have been conducted with directors and managers of the Prime-Minster PPP Department Malaysia to discuss the risks before distributing the questionnaires. In interviews, first of all, the identified risks in literature (Table 1) are discussed. After interviews, four risks: Lack of tradition of private provision of public services, poor quality of workmanship, scope variation and the third party tort liability, have not been considered viable and thus they are removed.

The first part of questionnaire consisted of questions used for developing profiles of the respondents. The second part examined the risks criticality and preferences of risk allocation. The matrix of table (Appendix A) was provided to the respondents to rate the risks factors.

A 5-degree rating scale (Lowest = 1; Low = 2; Moderate = 3; High = 4 and Extreme = 5) is used to gauge the criticality of risk then the mean score ranking technique is used for analysis which is also employed by Hwang et al. (2013). However, the same technique of Hwang et al. (2013) calculating percentage of respondents is used to allocate the risk to public sector, private sector or to be shared in both sectors.

Moreover, 150 questionnaires were emailed as well as posted by ordinary mail to public and private sector. Finally, 47 from

Table 1: Risks for PPP projects

| References | Kumaraswamy and Zhang (2001) | Grimsey and Lewis (2002) | Li et al. (2005) | Shen et al. (2006) | Ng and Loosemore (2007) | Estache et al. (2007) | Medda (2007) | Zou et al. (2008) | Thomas et al. (2003) |
|---|------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|-----------------------|--------------|---------------------------------|----------------------|
| Type of PPP | BOT | Overall PPP | All types UK All sectors | Overall PPP | Overall PPP | Overall PPP | Overall PPP | Overall PPP | BOT |
| Country Sector | Hong Kong Infrastructure | Transport | | Hong Kong Infrastructure | Australia Infrastructure | US Transport | Transport | Australia, China Infrastructure | India Transport |
| Risk for PPP projects in Malaysia | | | | | | | | | |
| Availability of finance | | | * | * | | | | * | * |
| Change in tax regulation | * | | * | | * | * | * | | |
| Construction cost overrun | | | * | | | | | | * |
| Construction time delay | | | * | | * | * | | | * |
| Corruption and bribery | * | | * | | | | | * | |
| Delay in project approvals and permits | | | * | * | * | | | | |
| Design deficiency | | | * | * | | | * | * | |
| Differences in working method and know-how between partners | | | * | | | | | | |
| Environment | | * | * | | | | | | |
| Excessive contract variation | | | * | | | | | | |
| Expropriation or nationalization of assets | * | | * | | * | * | * | | |
| Financial attraction of project to investors | | | * | | | | | | |
| Force majeure | * | * | * | | * | * | | | |
| Geotechnical conditions | | | * | | * | | | | |
| High finance costs | | | * | | | | * | | |
| Inadequate distribution of authority in partnership | | | * | | | | | | |
| Inadequate distribution of responsibilities and risks | | | * | | | | | | |
| Inadequate experience in PPP/PFI | | | * | * | * | | * | | |
| Industrial regulatory change | * | | * | | | | | | |
| Inflation rate volatility | * | | * | * | | * | | * | |
| Influential economic events | | | * | | | | | | |
| Insolvency/default of sub-contractors or suppliers | | | * | | | | | | |
| Interest rate volatility | * | | * | | * | * | * | * | |
| Lack of commitment from either partner | | | * | | * | | | | |
| Lack of tradition and knowledge of PPP | | | * | | | | | | |
| Land acquisition (site availability) | | | * | | * | | | | * |
| Late design changes | | | * | | | | | | |
| Legislation change | * | * | * | * | * | * | | | |
| Level of demand for project | * | * | * | | | * | * | * | * |
| Level of public opposition to project | | * | * | | | * | | * | |
| Low operating productivity | | | * | | | | | | |
| Maintenance costs higher than expected | | | * | | | | | | |
| Maintenance more frequent than expected | | | * | | | | | | |
| Material/labor availability | * | | * | * | * | * | | | |

(Contd...)

Table 1: (Continued)

| References | Kumaraswamy and Zhang (2001) | Grimsey and Lewis (2002) | Li et al. (2005) | Shen et al. (2006) | Ng and Loosemore (2007) | Estache et al. (2007) | Medda (2007) | Zou et al. (2008) | Thomas et al. (2003) |
|--|------------------------------|--------------------------|------------------|--------------------|-------------------------|-----------------------|--------------|-------------------|----------------------|
| Operation cost overrun | | * | * | | * | * | | | |
| Operational revenues below expectation | | | * | | | | | | |
| Organization and co-ordination risk | | | * | * | * | | | | |
| Poor financial market | | | * | | | | | * | |
| Poor public decision-making process | | | * | | | | | | |
| Poor quality of workmanship* | | | * | | | | | | |
| Residual risks | | | * | | * | | | | |
| Scope variation* | | * | | * | | | | | |
| Staff crises* | | | * | | | | | | |
| Strong political opposition/hostility | * | | * | * | * | | * | | |
| Third party tort liability* | | | * | | | | | | |
| Unproven engineering techniques | | | * | | * | * | | | |
| Unstable government | | | * | | | | | * | |
| Weather | | | * | | * | | | | |

PPP: Public private partnership, BOT: Build operate transfer, PFI: Private finance initiative

public sector and 42 from private sectors responded. The target respondents were middle and top management personals from both public sector (Prime-Minster PPP department) and private sector.

4.1. Data Analysis

4.1.1. Demographic analysis

Table 2 illustrates the number of respondents from both public and private sectors. All respondents from both sectors are classified according to the nature of the projects i.e. transportation, housing, education and health. Most of the respondents belong to transportation sector as in Malaysia PPP projects are mostly for transportation and housing as mentioned by Markom et al. (2012) but other sectors are in significant number as well.

Table 3 indicates the experience of the respondents that is very important for reliability of data and perceived ranks (scores). Almost 92% of respondents from public sector have experience of more than 5 years while in 67% respondents from private sector have experience of more than 5 years.

4.1.2. Ranking of risk factors

Table 4 explains the criticality of risk factors. Mean rank technique (Hwang et al., 2013) has been used to rank the risks, risks with scores 4 or above are considered extreme, below 4 but greater than 3 are considered high, risks with score below 3 but greater than 2 are moderate and risks with scores less than 2 but more than 1.5 are low and while scores with 1.5 or less have been considered negligible. “Construction cost overrun” is the most critical and extreme risk factor for Malaysian PPP arrangements with overall mean of 4.21 which contradicts with Hwang et al. (2013) who claimed the “construction cost overrun” as the 8th most critical risk for Singapore. Availability of finance, maintenance costs higher than expected, operational revenues below expectation, construction time delay and level

Table 2: Project type of survey respondents

| Type of PPP project | Frequency (%) | |
|---------------------|----------------------------|----------------------------|
| | Public sectors respondents | Private sector respondents |
| Transportation | 18 (38.30) | 17 (40.48) |
| Housing | 13 (27.66) | 8 (19.05) |
| Education | 9 (19.15) | 9 (21.43) |
| Health | 7 (14.89) | 8 (19.05) |
| Total | 47 (100.00) | 42 (100.00) |

PPP: Public private partnership

Table 3: Experience of survey respondents

| Experience of respondents | Frequency (%) | |
|---------------------------|----------------------------|----------------------------|
| | Public sectors respondents | Private sector respondents |
| Less than 5 years | 4 (8.51) | 14 (33.33) |
| 6-8 years | 15 (31.91) | 6 (14.29) |
| 8-10 years | 9 (19.15) | 9 (21.43) |
| 10-12 years | 12 (25.53) | 5 (11.90) |
| More than 12 years | 7 (14.89) | 8 (19.05) |
| Total | 47 (100.00) | 42 (100.00) |

of demand for project are among the top 5 risks for Malaysia PPP projects. These values confirm the findings Markom et al. (2012) who suggested the cost of operation and level of demand are the reasons of failure of LRT projects and other infrastructure projects in Malaysia. These risk ranks differ from the results of Hwang et al. (2013) which suggest that risk criticalities vary from region to region.

Level of public opposition to project is the 6th highly ranked risk with mean values more than 3.63. “Unstable government,” “environment,” “staff crises,” “weather” and “land acquisition (site availability)” are the five negligible/rare risk factors having

Table 4: Ranks of risk of PPP projects

| Risks | SPV | | | | Government | | | | Overall | |
|---|-----|------|-------|-------|------------|------|-------|-------|------------|-------|
| | N | Mean | SD | SE | N | Mean | SD | SE | Mean score | Ranks |
| Construction cost overrun | 42 | 4.12 | 0.739 | 0.114 | 47 | 4.30 | 0.587 | 0.086 | 4.21 | 1 |
| Availability of finance | 42 | 4.05 | 0.697 | 0.108 | 47 | 3.68 | 0.695 | 0.101 | 3.85 | 2 |
| Maintenance costs higher than expected | 42 | 4.26 | 0.497 | 0.077 | 47 | 3.26 | 0.82 | 0.12 | 3.73 | 3 |
| Operational revenues below expectation | 42 | 4.24 | 0.79 | 0.122 | 47 | 3.28 | 0.649 | 0.095 | 3.73 | 4 |
| Construction time delay | 42 | 3.12 | 1.109 | 0.171 | 47 | 4.23 | 0.52 | 0.076 | 3.71 | 5 |
| Level of demand for project | 42 | 3.69 | 0.68 | 0.105 | 47 | 3.72 | 0.772 | 0.113 | 3.71 | 6 |
| Level of public opposition to project | 42 | 3.88 | 0.504 | 0.078 | 47 | 3.40 | 0.648 | 0.095 | 3.63 | 7 |
| Insolvency/default of sub-contractors or suppliers | 42 | 3.81 | 0.671 | 0.104 | 47 | 3.36 | 0.529 | 0.077 | 3.57 | 8 |
| Delay in project approvals and permits | 42 | 4.48 | 0.505 | 0.078 | 47 | 2.74 | 0.82 | 0.12 | 3.56 | 9 |
| Operation cost overrun | 42 | 3.69 | 0.563 | 0.087 | 47 | 3.43 | 0.5 | 0.073 | 3.55 | 10 |
| Maintenance more frequent than expected | 42 | 3.9 | 0.431 | 0.067 | 47 | 3.21 | 0.72 | 0.105 | 3.54 | 11 |
| Low operating productivity | 42 | 3.24 | 0.484 | 0.075 | 47 | 3.64 | 0.605 | 0.088 | 3.45 | 12 |
| Material/labor availability | 42 | 3.52 | 0.505 | 0.078 | 47 | 3.11 | 0.375 | 0.055 | 3.30 | 13 |
| Interest rate volatility | 42 | 3.55 | 0.772 | 0.119 | 47 | 3.06 | 0.673 | 0.098 | 3.29 | 14 |
| Late design changes | 42 | 3.62 | 0.623 | 0.096 | 47 | 2.96 | 0.806 | 0.118 | 3.27 | 15 |
| Influential economic events | 42 | 3.67 | 0.786 | 0.121 | 47 | 2.81 | 0.613 | 0.089 | 3.21 | 16 |
| Inflation rate volatility | 42 | 3.38 | 0.795 | 0.123 | 47 | 3.00 | 0.722 | 0.105 | 3.18 | 17 |
| Change in tax regulation | 42 | 3.71 | 0.774 | 0.119 | 47 | 2.66 | 0.6 | 0.088 | 3.16 | 18 |
| High finance costs | 42 | 3.98 | 0.78 | 0.12 | 47 | 2.15 | 0.659 | 0.096 | 3.01 | 19 |
| Poor public decision-making process | 42 | 3.76 | 0.726 | 0.112 | 47 | 1.98 | 0.872 | 0.127 | 2.82 | 20 |
| Inadequate experience in PPP/PFI | 42 | 1.86 | 0.718 | 0.111 | 47 | 3.45 | 0.88 | 0.128 | 2.70 | 21 |
| Design deficiency | 42 | 2.43 | 0.737 | 0.114 | 47 | 2.89 | 0.667 | 0.097 | 2.67 | 22 |
| Organization and co-ordination risk | 42 | 2.74 | 0.627 | 0.097 | 47 | 2.60 | 0.851 | 0.124 | 2.66 | 23 |
| Strong political opposition/hostility | 42 | 2.98 | 0.749 | 0.116 | 47 | 2.36 | 1.009 | 0.147 | 2.65 | 24 |
| Expropriation or nationalization of assets | 42 | 2.86 | 0.751 | 0.116 | 47 | 2.43 | 0.617 | 0.09 | 2.63 | 25 |
| Lack of commitment from either partner | 42 | 2.79 | 0.565 | 0.087 | 47 | 2.36 | 0.942 | 0.137 | 2.56 | 26 |
| Excessive contract variation | 42 | 3.12 | 0.593 | 0.091 | 47 | 2.02 | 0.794 | 0.116 | 2.54 | 27 |
| Differences in working method and know-how between partners | 42 | 3.1 | 0.726 | 0.112 | 47 | 2.02 | 0.872 | 0.127 | 2.53 | 28 |
| Corruption and bribery | 42 | 2.74 | 0.701 | 0.108 | 47 | 2.32 | 0.726 | 0.106 | 2.52 | 29 |
| Poor financial market | 42 | 3.71 | 0.864 | 0.133 | 47 | 1.45 | 0.503 | 0.073 | 2.52 | 30 |
| Financial attraction of project to investors | 42 | 3.45 | 0.889 | 0.137 | 47 | 1.53 | 0.654 | 0.095 | 2.44 | 31 |
| Residual risks | 42 | 2.38 | 0.539 | 0.083 | 47 | 2.13 | 0.741 | 0.108 | 2.25 | 32 |
| Inadequate distribution of responsibilities and risks | 42 | 2.43 | 0.63 | 0.097 | 47 | 1.98 | 0.766 | 0.112 | 2.19 | 33 |
| Industrial regulatory change | 42 | 2.52 | 0.671 | 0.104 | 47 | 1.60 | 0.496 | 0.072 | 2.03 | 34 |
| Force majeure | 42 | 1.79 | 0.645 | 0.1 | 47 | 2.04 | 0.658 | 0.096 | 1.92 | 35 |
| Legislation change | 42 | 2.43 | 0.703 | 0.109 | 47 | 1.30 | 0.462 | 0.067 | 1.83 | 36 |
| Geotechnical conditions | 42 | 1.86 | 0.472 | 0.073 | 47 | 1.70 | 0.462 | 0.067 | 1.78 | 37 |
| Inadequate distribution of authority in partnership | 42 | 2.05 | 0.539 | 0.083 | 47 | 1.53 | 0.62 | 0.09 | 1.78 | 38 |
| Unproven engineering techniques | 42 | 1.67 | 0.57 | 0.088 | 47 | 1.55 | 0.503 | 0.073 | 1.61 | 39 |
| Unstable government | 42 | 1.57 | 0.501 | 0.077 | 47 | 1.36 | 0.486 | 0.071 | 1.46 | 40 |
| Environment | 42 | 1.55 | 0.593 | 0.091 | 47 | 1.26 | 0.441 | 0.064 | 1.39 | 41 |
| Staff crises | 42 | 1.19 | 0.397 | 0.061 | 47 | 1.30 | 0.462 | 0.067 | 1.25 | 42 |
| Weather | 42 | 1.17 | 0.377 | 0.058 | 47 | 1.13 | 0.337 | 0.049 | 1.15 | 43 |
| Land acquisition (site availability) | 42 | 1.1 | 0.297 | 0.046 | 47 | 1.11 | 0.312 | 0.045 | 1.10 | 44 |

SE: Standard error, SD: Standard deviation, PPP: Public private partnership, SPV: Special purpose vehicle, PFI: Private finance initiative

mean scores <1.5. The lowest rank of “unstable government” is biggest contrast with Hwang et al. (2013) findings for Singapore as it ranked 5th highest risk factor for Singapore PPP projects. The reason of this contrast is the stable policy of the Malaysian government to use PPP as tool for provision of public services for the last three decades and PPP practices are more mature in Malaysia as compared to Singapore.

4.1.3. Allocation of risk factors

Having discussed the criticality of the risks, the most important step is allocation of risks. Clear and accountable risk allocation is key of success for PPP projects (Cooper et al., 2005). Fischer et al. (2010) and Li et al. (2005) posited that “risk should be borne

by the party, best able to assess, manage and control; but shifting risk to a party not able to manage that particular risk cost more and additionally creates even more risk in a project” Table 5 describes the allocation of preferred risk allocation for Malaysian PPP projects. Hwang et al. (2013) evaluated the percentages of the respondents’ choices for allocation of risk for PPP projects in Singapore and the current study is employing the same for the preferred allocation of risks. The results demonstrate that 25 out of 44 risks should be managed by private sector, 10 should be allocated to government and the remaining should be shared between both public and private sectors.

The results suggest that the first 5 most critical risks

Table 5: Preferred risk allocation in Malaysian PPP projects

| Risks | Public sector (%) | Private sector (%) | Shared (%) | Preferred allocations |
|---|-------------------|--------------------|------------|-----------------------|
| Availability of finance | 13.48 | 59.55 | 26.97 | Private |
| Change in tax regulation | 10.11 | 52.81 | 37.08 | Private |
| Construction cost overrun | 0.00 | 88.76 | 11.24 | Private |
| Construction time delay | 1.12 | 96.63 | 2.25 | Private |
| Environment | 7.87 | 70.79 | 21.35 | Private |
| Financial attraction of project to investors | 29.21 | 55.06 | 15.73 | Private |
| Geotechnical conditions | 15.73 | 80.90 | 3.37 | Private |
| High finance costs | 3.37 | 83.15 | 13.48 | Private |
| Inadequate experience in PPP/PFI | 3.37 | 77.53 | 19.10 | Private |
| Inflation rate volatility | 3.37 | 82.02 | 14.61 | Private |
| Influential economic events | 3.37 | 88.76 | 7.87 | Private |
| Insolvency/default of sub-contractors or suppliers | 0.00 | 94.38 | 5.62 | Private |
| Interest rate volatility | 5.62 | 79.78 | 14.61 | Private |
| Legislation change | 13.48 | 75.28 | 11.24 | Private |
| Low operating productivity | 0.00 | 94.38 | 5.62 | Private |
| Maintenance costs higher than expected | 6.74 | 88.76 | 4.49 | Private |
| Maintenance more frequent than expected | 1.12 | 93.26 | 5.62 | Private |
| Material/labor availability | 4.49 | 93.26 | 2.25 | Private |
| Operation cost overrun | 4.49 | 91.01 | 4.49 | Private |
| Operational revenues below expectation | 25.84 | 66.29 | 7.87 | Private |
| Poor financial market | 7.87 | 88.76 | 3.37 | Private |
| Residual risks | 6.74 | 88.76 | 4.49 | Private |
| Staff crises | 10.11 | 83.15 | 6.74 | Private |
| Unproven engineering techniques | 0.00 | 95.51 | 4.49 | Private |
| Weather | 13.48 | 50.56 | 35.96 | Private |
| Design deficiency | 55.06 | 20.22 | 24.72 | Public |
| Excessive contract variation* | 50.56 | 8.99 | 40.45 | Public |
| Expropriation or nationalization of assets | 64.04 | 10.11 | 25.84 | Public |
| Land acquisition (site availability) | 93.26 | 0.00 | 6.74 | Public |
| Late design changes* | 87.64 | 1.12 | 11.24 | Public |
| Level of demand for project* | 42.70 | 39.33 | 17.98 | Public |
| Level of public opposition to project | 88.76 | 0.00 | 11.24 | Public |
| Poor public decision-making process | 95.51 | 0.00 | 4.49 | Public |
| Strong political opposition/hostility | 98.88 | 0.00 | 1.12 | Public |
| Unstable government | 94.38 | 3.37 | 2.25 | Public |
| Corruption and bribery | 25.84 | 16.85 | 57.30 | Shared |
| Delay in project approvals and permits* | 22.47 | 14.61 | 62.92 | Shared |
| Differences in working method and know-how between partners | 11.24 | 8.99 | 79.78 | Shared |
| Force majeure | 4.49 | 0.00 | 95.51 | Shared |
| Inadequate distribution of authority in partnership | 4.49 | 3.37 | 92.13 | Shared |
| Inadequate distribution of responsibilities and risks | 13.48 | 24.72 | 61.80 | Shared |
| Industrial regulatory change | 25.84 | 15.73 | 58.43 | Shared |
| Lack of commitment from either partner | 0.00 | 0.00 | 100 | Shared |
| Organization and co-ordination risk | 4.49 | 5.62 | 89.89 | Shared |

PFI: Private finance initiative

“construction cost overrun,” “availability of finance,” “maintenance costs higher than expected,” “operational revenues below expectation” and “construction time delay” should be managed by private sector as Hwang et al. (2013) also suggested the same allocation for these risk factors for Singapore PPP projects, however, the criticality of these risks is different in Singapore and Malaysia.

Moreover, interviews with practitioners revealed that allocations of “excessive contract variation,” “late design changes” “level of demand for project” and “delay in project approvals and permits” may vary project to project.

Likewise, for “excessive contract variation” and “late design change” the risk cost will be paid by the party that proposes change

as sometimes parties share the cost of such variations. However, in the case BLMT and BOO “level of demand for project” belongs to government but in BOT and BOOT arrangements SPV take this risk. Normally “Delay in project approvals and permits” is caused due to government’s red-tapism and resultantly government increases the concession period of SPV.

4.1.4. Difference in perception

According to Soomro et al. (2013) and Edwards et al. (2003), in PPP arrangements there may be a difference of perceptions about the criticality of the risks which results in failure of the projects. This is why, this study has applied two samples independent T-test to know the difference of perception between SPV and government/public sector about the criticality of the risk.

In order to apply the two samples independent T-test, first of all, normality of the data has been determined. According to Kim (2013), for respondents less than 50 ($n < 50$) in each group, if the absolute z-scores for either skewness or kurtosis lies between -1.96 to $+1.96$, the data has been considered normal. For all risks, except the weather and staff crises, the z-scores for both skewness and kurtoses lie within the mentioned range. However, for weather and staff crises, most of the values were “1” (rare risk) which result in abnormality of the risks.

Furthermore, T-test results, under Levene’s test for assumption of equal variance have indicated that there is significant difference of perception for the criticality of 35 risks out of 44. In high ranked risks, only “construction cost overrun” is the risk for which both SPV and government do not have any significance difference (Appendix B).

The extreme difference in perception about the criticalities has been found in “change in tax regulation,” “construction time delay,” “delay in project approvals and permits,” “difference in work method,” “financial attraction of project to investors,” “high finance costs,” “maintenance costs higher than expected,” “maintenance more frequent than expected” and “operational revenues below expectation” which have been ranked high previous section of ranking. All these risks are categorized as financial, construction, operational categories and most of them are allocated to SPV (Li et al., 2005; Hwang et al., 2013).

5. CONCLUSION

This study has ranked the 44 risk factors on the basis of criticalities. 19 out of 44 risks associated with PPP arrangements in Malaysia have scores in range of 3.01 to 4.35 and considered highly critical. Out these 19 the extreme risk are; construction cost overrun, availability of finance, maintenance cost more than expected, operational revenues below than expectations and delay belongs to construction and operational stages of PPP projects (Li et al., 2005; Fischer et al., 2010) which suggests that these stages are critical for PPP project success. Although, most of these high risks have been allocated to SPV on the basis of practitioner’s intuitions but it explains the important role of SPV in risk management or in other words SPV needs to improve the risk management for these risks in order to achieve success of PPP projects.

However, in criticality of all high ranked risks factors there is substantial difference of perception among both sectors. Although all critical risks are transferred to SPV which is the main purpose of PPP arrangements (Akintoye et al., 2003), but it is an alarming sign for PPP practitioners in Malaysia. Risk communication is the only solution to avoid difference in perception about the criticality of risks (Edwards et al., 2003). Therefore, in order to muddle through the situation SPV and government agencies need to improve the coordination and risk communication. This study has implication for the policymakers and bidders to get better understanding of the risk factors in order to hedge these risks factors for achieving desired level of success for PPP arrangements.

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APPENDICES

Appendice Tables

Appendix A: Criticality of risk matrix

| Level of occurrence | Level of impact | | | | |
|---------------------|-----------------|----------|----------|----------|--------------|
| | Negligible | Minimal | Minor | Serious | Catastrophic |
| Certain | Moderate | High | High | Extreme | Extreme |
| Likely | Moderate | Moderate | High | High | Extreme |
| Possible | Low | Moderate | Moderate | High | Extreme |
| Unlikely | Low | Moderate | Moderate | Moderate | High |
| Rare | Low | Low | Moderate | Moderate | High |

Appendix B: Difference in perception for criticality of risk factors

| Risks in Malaysian PPP Project | Independent samples test | | | | | | | | | | Interpretation of difference in perception |
|--|---|-------|------------------------------|-----------------|--------|--------|---|--------|---------------------------|-----------------|--|
| | Levene's test for equality of variances | | T-test for equality of means | | | | 95% confidence interval of the difference | | Standard error difference | Mean difference | |
| | Sig. | T | df | Sig. (2-tailed) | Lower | Upper | | | | | |
| Availability of finance | Equal variances assumed | 1.62 | 2.48 | 87.00 | 0.0150 | 0.367 | 0.148 | 0.073 | 0.660 | 0.661 | Significant difference |
| Change in tax regulation | Equal variances not assumed | 3.74 | 2.48 | 85.83 | 0.0150 | 0.367 | 0.148 | 0.073 | 0.661 | 0.661 | Significant difference |
| | Equal variances assumed | 0.20 | 7.22 | 87.00 | 0.0000 | 1.055 | 0.146 | 0.765 | 1.345 | 1.350 | Significant difference |
| Construction cost overrun | Equal variances not assumed | 0.20 | 7.12 | 77.03 | 0.0000 | 1.055 | 0.148 | 0.760 | 1.350 | 1.350 | Significant difference |
| | Equal variances assumed | 17.40 | -1.27 | 87.00 | 0.2073 | -0.179 | 0.141 | -0.459 | 0.101 | 0.101 | Not significant difference |
| Construction time delay | Equal variances not assumed | 0.10 | -1.25 | 78.09 | 0.2135 | -0.179 | 0.143 | -0.463 | 0.105 | 0.105 | Significant difference |
| | Equal variances assumed | 0.89 | -6.18 | 87.00 | 0.0000 | -1.115 | 0.180 | -1.474 | -0.756 | -0.740 | Significant difference |
| Corruption and briber | Equal variances not assumed | 0.10 | -5.96 | 56.73 | 0.0000 | -1.115 | 0.187 | -1.490 | -0.740 | -0.740 | Significant difference |
| | Equal variances assumed | 0.10 | 2.76 | 87.00 | 0.0070 | 0.419 | 0.152 | 0.118 | 0.720 | 0.720 | Significant difference |
| Delay in project approvals and permits | Equal variances not assumed | 0.89 | 2.77 | 86.46 | 0.0069 | 0.419 | 0.151 | 0.118 | 0.720 | 0.720 | Significant difference |
| | Equal variances assumed | 4.36 | 11.82 | 87.00 | 0.0000 | 1.732 | 0.146 | 1.440 | 2.023 | 2.016 | Significant difference |
| Design deficiency | Equal variances not assumed | 4.08 | 12.13 | 77.68 | 0.0000 | 1.732 | 0.143 | 1.447 | 2.016 | 2.016 | Significant difference |
| | Equal variances assumed | 4.36 | -3.12 | 87.00 | 0.0024 | -0.465 | 0.149 | -0.761 | -0.169 | -0.167 | Significant difference |
| Difference in work method | Equal variances not assumed | 4.08 | -3.11 | 83.23 | 0.0026 | -0.465 | 0.150 | -0.763 | -0.167 | -0.167 | Significant difference |
| | Equal variances assumed | 4.08 | 6.27 | 87.00 | 0.0000 | 1.074 | 0.171 | 0.734 | 1.414 | 1.414 | Significant difference |
| Environment | Equal variances not assumed | 13.68 | 6.34 | 86.59 | 0.0000 | 1.074 | 0.170 | 0.737 | 1.411 | 1.411 | Significant difference |
| | Equal variances assumed | 13.68 | 2.66 | 87.00 | 0.0094 | 0.292 | 0.110 | 0.074 | 0.511 | 0.511 | Significant difference |
| Excessive contract variation | Equal variances not assumed | 4.60 | 2.61 | 75.17 | 0.0108 | 0.292 | 0.112 | 0.070 | 0.515 | 0.515 | Significant difference |
| | Equal variances assumed | 4.60 | 7.32 | 87.00 | 0.0000 | 1.098 | 0.150 | 0.800 | 1.396 | 1.396 | Significant difference |

(Contd...)

Appendix B: (Continued)

| Risks in Malaysian PPP Project | Independent samples test | | | | | | | | | | Interpretation of difference in perception |
|---|---|--------|------------------------------|-----------------|-----------------|-------|-------|---|-------|---------------------------|--|
| | Levene's test for equality of variances | | T-test for equality of means | | | | | 95% confidence interval of the difference | | Standard error difference | |
| | Sig. | T | df | Sig. (2-tailed) | Mean difference | Lower | Upper | | | | |
| Expropriation or nationalization of assets | 0.05 | 2.97 | 87.00 | 0.0038 | 0.432 | 0.143 | 0.720 | 0.145 | 0.148 | 0.148 | Significant difference |
| Financial attraction of project to investors | 3.07 | 11.69 | 87.00 | 0.0000 | 1.92 | 1.59 | 2.25 | 0.16 | 0.16 | 0.16 | Significant difference |
| Force majeure | 0.69 | -1.86 | 87.00 | 0.0670 | -0.26 | -0.53 | 0.02 | 0.14 | 0.14 | 0.14 | Not significant difference |
| Geotechnical conditions | 2.59 | 1.56 | 87.00 | 0.1216 | 0.16 | -0.04 | 0.35 | 0.10 | 0.10 | 0.10 | Not significant difference |
| High finance costs | 1.04 | 11.97 | 87.00 | 0.0000 | 1.83 | 1.52 | 2.13 | 0.15 | 0.15 | 0.15 | Significant difference |
| Inadequate distribution of authority in partnership | 11.53 | 4.16 | 87.00 | 0.0001 | 0.52 | 0.27 | 0.76 | 0.12 | 0.12 | 0.12 | Significant difference |
| Inadequate distribution of responsibilities and risks | 0.02 | 3.004 | 87.000 | 0.0035 | 0.45 | 0.15 | 0.75 | 0.15 | 0.15 | 0.15 | Significant difference |
| Inadequate experience in PPP | 5.615 | -9.269 | 87.000 | 0.0000 | -1.59 | -1.93 | -1.25 | 0.17 | 0.17 | 0.17 | Significant difference |
| Industrial regulatory change | 5.603 | 7.469 | 87.000 | 0.0000 | 0.93 | 0.68 | 1.18 | 0.12 | 0.12 | 0.12 | Significant difference |
| | | 7.345 | 74.883 | 0.0000 | 0.93 | 0.68 | 1.18 | 0.13 | 0.13 | 0.13 | |

(Contd...)

Appendix B: (Continued)

| Risks in Malaysian PPP Project | Independent samples test | | | | | | | | | | Interpretation of difference in perception |
|--|---|--------|------------------------------|-----------------|-----------------|-------|-------|---|------|---------------------------|--|
| | Levene's test for equality of variances | | T-test for equality of means | | | | | 95% confidence interval of the difference | | Standard error difference | |
| | Sig. | T | df | Sig. (2-tailed) | Mean difference | Lower | Upper | | | | |
| Inflation rate volatility | Equal variances assumed | 2.302 | 2.369 | 87.000 | 0.0201 | 0.38 | 0.06 | 0.70 | 0.16 | 0.16 | Significant difference |
| Influential economic events | Equal variances not assumed | 6.414 | 2.356 | 83.372 | 0.0208 | 0.38 | 0.06 | 0.70 | 0.16 | 0.16 | Significant difference |
| | Equal variances assumed | 6.414 | 5.775 | 87.000 | 0.0000 | 0.86 | 0.56 | 1.15 | 0.15 | 0.15 | Significant difference |
| Insolvency of sub-contractors or suppliers | Equal variances not assumed | 0.096 | 5.695 | 77.308 | 0.0000 | 0.86 | 0.56 | 1.16 | 0.15 | 0.15 | Significant difference |
| | Equal variances assumed | 0.096 | 3.515 | 87.000 | 0.0007 | 0.45 | 0.19 | 0.70 | 0.13 | 0.13 | Significant difference |
| Interest rate volatility | Equal variances not assumed | 6.232 | 3.468 | 77.744 | 0.0009 | 0.45 | 0.19 | 0.70 | 0.13 | 0.13 | Significant difference |
| | Equal variances assumed | 6.232 | 3.161 | 87.000 | 0.0022 | 0.48 | 0.18 | 0.79 | 0.15 | 0.15 | Significant difference |
| Lack of commitment from either partner | Equal variances not assumed | 16.623 | 3.136 | 81.921 | 0.0024 | 0.48 | 0.18 | 0.79 | 0.15 | 0.15 | Significant difference |
| | Equal variances assumed | 16.623 | 2.536 | 87.000 | 0.0130 | 0.42 | 0.09 | 0.76 | 0.17 | 0.17 | Significant difference |
| Land acquisition | Equal variances not assumed | 0.119 | 2.605 | 76.527 | 0.0110 | 0.42 | 0.10 | 0.75 | 0.16 | 0.16 | Significant difference |
| | Equal variances assumed | 0.119 | -0.172 | 87.000 | 0.8637 | -0.01 | -0.14 | 0.12 | 0.06 | 0.06 | Not significant difference |
| Late design changes | Equal variances not assumed | 0.016 | -0.173 | 86.623 | 0.8634 | -0.01 | -0.14 | 0.12 | 0.06 | 0.06 | Not significant difference |
| | Equal variances assumed | 0.016 | 4.293 | 87.000 | 0.0000 | 0.66 | 0.36 | 0.97 | 0.15 | 0.15 | Significant difference |
| Legislation change | Equal variances not assumed | 15.278 | 4.356 | 85.277 | 0.0000 | 0.66 | 0.36 | 0.96 | 0.15 | 0.15 | Significant difference |
| | Equal variances assumed | 15.278 | 9.051 | 87.000 | 0.0000 | 1.13 | 0.88 | 1.38 | 0.12 | 0.12 | Significant difference |
| Level of demand for project | Equal variances not assumed | 0.752 | 8.849 | 69.525 | 0.0000 | 1.13 | 0.88 | 1.39 | 0.13 | 0.13 | Significant difference |
| | Equal variances assumed | 0.752 | -0.212 | 87.000 | 0.8323 | -0.03 | -0.34 | 0.28 | 0.16 | 0.16 | Not significant difference |
| Level of public opposition to project | Equal variances not assumed | 10.421 | -0.214 | 86.987 | 0.8311 | -0.03 | -0.34 | 0.27 | 0.15 | 0.15 | Not significant difference |
| | Equal variances assumed | 10.421 | 3.841 | 87.000 | 0.0002 | 0.48 | 0.23 | 0.72 | 0.12 | 0.12 | Significant difference |

(Contd...)

Appendix B: (Continued)

| Risks in Malaysian PPP Project | Independent samples test | | | | | | | | | | Interpretation of difference in perception |
|---|--|---------------------------|------------------------------|----------------------------|------------------------|---------------------------|------------------------|---|------------------------|--|--|
| | Levene's test for equality of variances | | T-test for equality of means | | | | | 95% confidence interval of the difference | | | |
| | Sig. | T | df | Sig. (2-tailed) | Mean difference | Standard error difference | Lower | Upper | | | |
| Low operating productivity | Equal variances not assumed 6.783 0.011 | 3.895 -3.417 -3.460 | 85.421 87.000 86.002 | 0.0002 0.0010 0.0008 | 0.48 -0.40 -0.40 | 0.12 | 0.23 -0.63 -0.63 | 0.72 -0.17 -0.17 | Significant difference | | |
| Maintenance costs higher than expected | Equal variances not assumed 9.080 0.003 | 6.901 7.085 | 87.000 76.975 | 0.0000 0.0000 | 1.01 1.01 | 0.15 0.14 | 0.72 0.72 | 1.30 1.29 | Significant difference | | |
| Maintenance more frequent than expected | Equal variances not assumed 19.748 0.000 | 5.417 5.564 | 87.000 76.474 | 0.0000 0.0000 | 0.69 0.69 | 0.13 0.12 | 0.44 0.44 | 0.95 0.94 | Significant difference | | |
| Material or labor availability | Equal variances not assumed 34.957 0.000 | 4.455 4.382 | 87.000 75.060 | 0.0000 0.0000 | 0.42 0.42 | 0.09 0.10 | 0.23 0.23 | 0.60 0.61 | Significant difference | | |
| Operation cost overrun | Equal variances not assumed 0.012 0.914 | 2.353 2.337 | 87.000 82.603 | 0.0209 0.0218 | 0.26 0.26 | 0.11 0.11 | 0.04 0.04 | 0.49 0.49 | Significant difference | | |
| Operational revenues below expectation | Equal variances not assumed 0.519 0.473 | 6.295 6.226 | 87.000 79.577 | 0.0000 0.0000 | 0.96 0.96 | 0.15 0.15 | 0.66 0.65 | 1.27 1.27 | Significant difference | | |
| Organization and co-ordination risk | Equal variances not assumed 8.767 0.004 | 0.889 0.904 | 87.000 84.058 | 0.3763 0.3683 | 0.14 0.14 | 0.16 0.16 | -0.18 -0.17 | 0.46 0.46 | Significant difference | | |
| Poor financial market | Equal variances not assumed 11.192 0.001 | 15.335 14.910 | 87.000 64.322 | 0.0000 0.0000 | 2.27 2.27 | 0.15 0.15 | 1.97 1.96 | 2.56 2.57 | Significant difference | | |
| Poor public decision-making process | Equal variances not assumed 0.240 0.625 | 10.412 10.520 | 87.000 86.590 | 0.0000 0.0000 | 1.78 1.78 | 0.17 0.17 | 1.44 1.45 | 2.12 2.12 | Significant difference | | |

(Contd...)

Appendix B: (Continued)

| Risks in Malaysian PPP Project | Independent samples test | | | | | | | | | | Interpretation of difference in perception |
|---------------------------------|---|--------|------------------------------|-----------------|-----------------|-------|-------|---|----------------------------|---------------------------|--|
| | Levene's test for equality of variances | | T-test for equality of means | | | | | 95% confidence interval of the difference | | Standard error difference | |
| | Sig. | T | df | Sig. (2-tailed) | Mean difference | Lower | Upper | | | | |
| Residual risks | 1.660 | 1.826 | 87.000 | 0.0713 | 0.25 | -0.02 | 0.53 | 0.14 | Not significant difference | | |
| | Equal variances assumed | | | | | | | | | | |
| | Equal variances not assumed | 1.858 | 83.690 | 0.0667 | 0.25 | -0.02 | 0.52 | 0.14 | Not significant difference | | |
| Staff crises | 5.701 | -1.168 | 87.000 | 0.2459 | -0.11 | -0.29 | 0.08 | 0.09 | Not significant difference | | |
| | Equal variances assumed | | | | | | | | | | |
| | Equal variances not assumed | -1.178 | 86.880 | 0.2419 | -0.11 | -0.29 | 0.07 | 0.09 | Not significant difference | | |
| Strong political opposition | 16.544 | 3.230 | 87.000 | 0.0017 | 0.61 | 0.24 | 0.99 | 0.19 | Significant difference | | |
| | Equal variances assumed | | | | | | | | | | |
| | Equal variances not assumed | 3.284 | 84.250 | 0.0015 | 0.61 | 0.24 | 0.99 | 0.19 | Significant difference | | |
| Unproven engineering techniques | 0.136 | 0.998 | 87.000 | 0.3211 | 0.11 | -0.11 | 0.34 | 0.11 | Not significant difference | | |
| | Equal variances assumed | | | | | | | | | | |
| | Equal variances not assumed | 0.991 | 82.316 | 0.3247 | 0.11 | -0.11 | 0.34 | 0.11 | Not significant difference | | |
| Unstable government | 1.460 | 2.004 | 87.000 | 0.0482 | 0.21 | 0.00 | 0.42 | 0.10 | Significant difference | | |
| | Equal variances assumed | | | | | | | | | | |
| | Equal variances not assumed | 2.000 | 85.220 | 0.0486 | 0.21 | 0.00 | 0.42 | 0.10 | Significant difference | | |
| Weather | 1.064 | 0.515 | 87.000 | 0.6078 | 0.04 | -0.11 | 0.19 | 0.08 | Not significant difference | | |
| | Equal variances assumed | | | | | | | | | | |
| | Equal variances not assumed | 0.512 | 82.834 | 0.6101 | 0.04 | -0.11 | 0.19 | 0.08 | Not significant difference | | |

PPP: Public private partnership